

Certification of personnel und training organizations according to ITIL®

ITIL® is the most widely adopted approach for IT Service Management in the world. It provides a practical, no-nonsense framework for identifying, planning, delivering and supporting IT services to the business.

Cert-IT as one of 10 worldwide acting Examination Institutes (EI), certifies Candidates, who qualified in ITIL®. The certification is provided by the ITIL® qualification scheme which is a modular approach with the Foundation, Intermediate and Expert Level.



As an accredited Examination Institute (EI) Cert-IT certifies also training organizations (ATO) and their trainers to provide training in ITIL®.

Cert-IT GmbH, founded by the Social Partners of the IT industries, the German Association for Information Technology, Telecommunication and New Media, the Central Association of Electric Engineering and Electric Industries, the Metal Workers' Union, the Unified Service Industries Union, the German Society for Computer Sciences, and the Fraunhofer-Society.

ITIL® offers a huge range of benefits:

- Improved IT services
- Reduced costs
- Improved customer satisfaction through a more professional approach to service delivery
- Improved productivity
- Improved use of skills and experience
- Improved delivery of third party service

